

BUZZBOX LIVE:

THE KNOWLEDGE PARADOX: MAKING SENSE OF EXTERNAL DATA WITH HYBRID AI

GUEST SPEAKER:

**VIKRAM BAPAT
(COO, DHRUVA ADVISORS)**



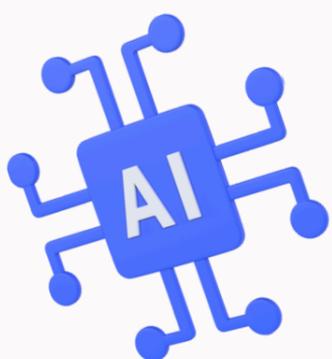
KEY TAKEAWAYS:



- Explore hybrid AI systems that integrate both internal and external knowledge sources.
- Ensure accuracy, reliability, and data integrity while connecting with external validated providers.
- Reinforce that AI should provide cues for learning and discovery, not act as the single source of truth.
- Stress the importance of verifying AI outputs against multiple trusted sources.
- Manage client expectations by prioritising accuracy over speed when delivering insights.
- Leverage senior team members' experience to assure quality information for clients.
- Collaborate with clients to understand evolving needs around speed, accuracy, and knowledge validation.

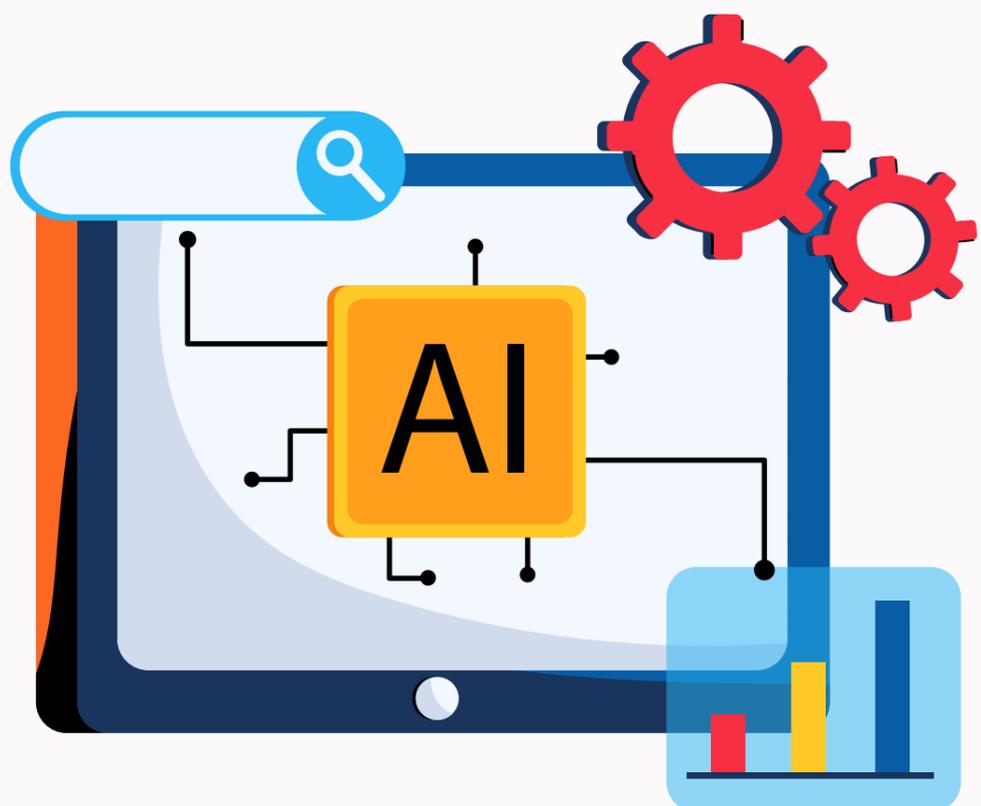
EDUCATING & TRAINING EMPLOYEES ON USAGE OF AI

- Train employees to **critically assess AI-generated outputs** instead of blindly trusting them
- **Implement structured training programs** on identifying reliable information and understanding AI limitations.
- Encourage **employees to see themselves as part of the knowledge team**, responsible for AI's responsible use.



KNOWLEDGE MANAGEMENT & AI USE

- Review and **update internal knowledge management** processes to align with the evolving AI landscape.
- Investigate how **AI can enhance knowledge management** while balancing speed vs. accuracy.
- **Monitor and curate external content updates** (e.g., regulations, industry changes) to keep the knowledge base current.
- **Establish guidelines** for responsible use of AI tools



BHYVE

**DISCUSS YOUR USE CASES
WITH US!**

**LET US TRANSFORM YOUR
BUSINESS**

Email us at :

Ketaki@Bhyve.io

